Y Presents: Behaviors that Undermine a

Culture of Safety: A Physician Workshop on Professionalism

| Date: Target Audience: | Tuesday, November 27, 2012 All Physicians, including Hospitalists and |
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| | Residents, Other Healthcare Professionals, Practice Managers, and Medical Students. |
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| Fee: | CMS Members or Staff: Complimentary |
| *Schedule: | Registration: 5:30 p.m 6:00 p.m. |
| Presentation: | 6:00 p.m. – 7:00 p.m. |
| Location: | Maggiano's Banquets, 111 W. Grand Ave., |
| | Chicago, IL 60654 |
| *Note: Held immediately prior to the Council Meeting. | |

According to a multicenter study conducted amongst hospitalists, that was published in September 2012 in the Journal of Hospitalist Medicine, a discrepancy between what is being taught about professionalism in formal medical education and what is being witnessed in hospitals has been identified. It was evident that medical trainees learn through informal interactions and incidents throughout the educational process. Recent studies examine how the gap between formal training and informal interactions with disruptive physicians can impact the learning

environment for trainees. Moreover, unprofessional behaviors at healthcare environments can also affect patient care, patient safety, and interfere with the hospital's work environment, including interactions among the healthcare team.

Speakers: Vineet Arora, MD, MAPP, Associate Professor Medicine, Section of General Internal Medicine, University of Chicago, Chicago, IL and Aashish Didwania MD, FACP Assistant Professor of Medicine, Residency Program Director, Department of Medicine, Northwestern University, Feinberg School of Medicine, Chicago, IL. Dr. Arora and Dr. Didwania have disclosed that they do not have any relevant financial relationships with commercial interests.

Desired Learning Outcomes: At the completion of this learning activity, participants should be able to:

- 1. Use case-based video vignettes to help identify unprofessional behavior in on-call etiquette.
- 2. Reflect on why such breaches occur in their own workplace.
- 3. Propose a strategy that addresses common unprofessional behaviors and promotes patient-centeredness, education and physician well-being.

This activity has been planned and implemented in accordance with the Essential Areas and Policies of the Accreditation Council for Continuing Education (ACCME). The Chicago Medical Society is accredited by the ACCME to provide continuing medical education for physicians.

The Chicago Medical Society designates this live activity for a maximum of **1.0** AMA PRA Category 1 Credit (s)^M. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

The following planning members of the Chicago Medical Society's CME Committee have disclosed that they have no relevant financial relationships with any commercial interests: Vickie Becker MD, Chairman, Robert Rodrigues, MD, Planning Member, Bapu Arekapudi, MD, Howard Axe, MD, Course Director, and Cecilia Merino, Director of Education.

Note: Send your 11/27/12 "Behaviors that Undermine a Culture of Safety" registration to: emedrano@cmsdocs.org / Fax: 312-670-3646

| Fee: CMS Member or Staff Member: No Charge | Mail to: Chica |
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| Non-Member: \$25 per person | Society, 515 N |
| Your Name (please print): | St., Chicago, I |
| E-mail (required for registration): | Attn: Educatio |
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